



## **EZI sensor** **User Manual**

119730214-002-442013

SWT8012

# Congratulations

Congratulations on the purchase of your new washing machine. We trust you will be delighted with it. Please read this instruction book carefully. It will give you the information you need to Care for and Use your washing machine

Other documents you should read supplied with your new machine include:

**Installation Instructions** which must be followed to ensure the machine works properly and to avoid an unnecessary service call.

**Quick Start Guide.** To help you get on your way quickly and without fuss.

Contact the Customer Care Centre if you need advice. You will find contact numbers on the back page.

For Service and warranty information see page 20.

# Conditions of Use

This appliance is intended to be used in household and similar applications such as:

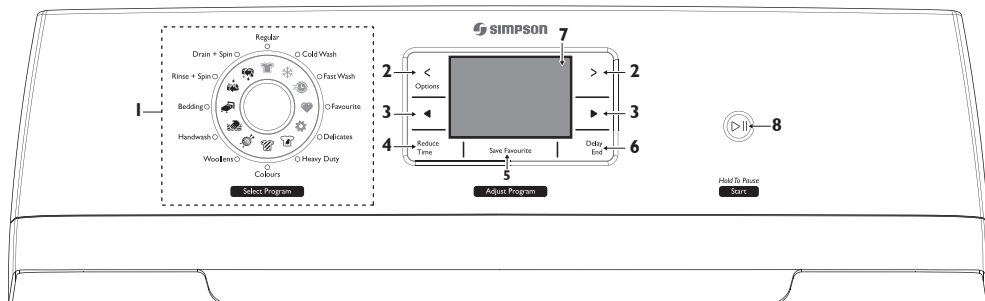
- Farm Houses,
- By clients in serviced apartments, holiday apartments and other residential type environments.

It must not be used for purposes other than those for which it was designed.

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## CONTROL PANEL



### 1 Program Selector

Selects the wash program see page 7.

### 2 Option Select Buttons

Selects the wash Temperature or Spin Speed or Soak Time or Rinse Type see page 9 - 10.

### 3 Modify Option Buttons

This button is using for modify an option that you choose.

### 4 Reduce Time Button

Selects the reduce washing time see page 10.

### 5 Save Favourite Button

Selects the save favourite program see page 10.

### 6 Delay - End Buttons

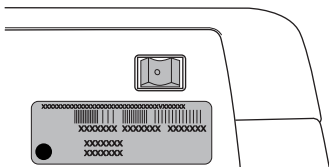
Selects the delay start program see page 11.

### 7 Digital Display

### 8 Start/Hold To Pause

Starts the wash program see page 11.

## ON - OFF Switch



The On/Off switch is located at the back of the control panel on the LH side above the rating plate.

## IMPORTANT SAFETY INSTRUCTIONS

Please read the user manual carefully and store in a handy place for later reference. Pass the user manual on to possible new owners of the washing machine.

The symbols you will see in this booklet have these meanings:

### **Warning**

**This symbol indicates information concerning your personal safety**

### **Caution**

**This symbol indicates information on how to avoid damaging the washing machine**

### **Tips and information**

**This symbol indicates tips and information about use of the washing machine**

### **Environmental Tip**

**This symbol indicates tips and information about economical and ecological use of the washing machine**


Meanings of symbols used in this manual are shown below:




 **This symbol indicates never to do this**

 **This symbol indicates always do this**

### **Warning**

**It is important to use your washing machine safely. Check these safety points before using your washing machine.**

-  This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or instruction on the use of the appliance by a person responsible for their safety.

-  Children should be supervised to ensure that they do not play with the appliance.
-  If this appliance is supplied from an extension cord or portable electrical outlet device, the extension cord or portable electrical outlet device shall be positioned so that it is not subject to splashing or entry of moisture.
-  If the electrical cord of this appliance is damaged, it must be replaced by the Manufacturer, Authorised Service Agent or similarly qualified persons in order to avoid a hazard.

## Mains Pressure Water

### **Warning**

**If you have mains pressure hot water service and it has not been used for two or three weeks:**

- Before using the washing machine it is recommended that a hot water tap close to the washing machine be turned on and the water allowed to flow for a couple of minutes. This will allow any gas pressure that has built up over the period of non-use to be discharged.

For further details, please refer to your hot water service installation instruction and owners guide.

## Information on Disposal for Users

### **Environmental Tip**


- Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.**
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.**
- When discarding this product, remove the lid and dispose of it separately from the washer to avoid the risk of a child being locked inside the machine.**

## ENVIRONMENT CONCERNS

### Packaging Materials



#### Environmental Tip

The materials marked with the symbol  are recyclable.

>PE< = polyethylene

>PS< = polystyrene


>PP< = polypropylene

This means that they can be recycled by disposing of them properly in appropriate collection containers.

### Old Machine

Use authorised disposal sites for your old appliance. Help to keep your country tidy!



The symbol  on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

### Ecological Hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewashing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.
- The detergent should be dosed according to detergent manufacturer instructions.

### Eco Rinsing

Eco rinse is the preferred rinsing option. It is done by spraying water on the clothes, spinning the water out and repeating this sequence six more times. Deep rinse is available but the clothes are fully submerged in rinse water before draining and final spin. Eco and deep are both effective at removing detergent. In this washer Eco rinse saves 60% of the deep rinse water used in a traditional top load agitator machine.



#### Caution

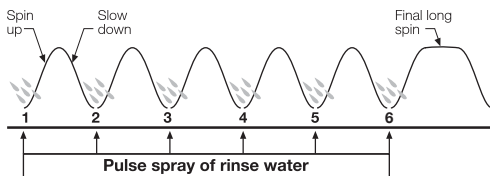
**You must use a low sudsing detergent in this new technology washer - for example, OMO for Front Loaders and High Efficiency Top Loaders or detergents labelled “Matic”.**

### How Does Eco Rinse Work ?

We recommend to use Eco rinse to maximise water savings. Deep rinse is available for the times it is needed, but deep rinse uses much more water than Eco rinse.

When Eco rinse is used, rinse water is sprayed into the washbowl in pulses. After each pulse the washbowl will spin to remove detergent laden water from the clothes.

The machine will go through a series of maximum six pulse spray and short spin cycles in this manner, depending on program selection, followed by a final long spin that removes the water from the clothes to complete the full wash program.



For deep rinse, water enter the machine to fill up to the working level for the wash water level you can not select. The washer agitates and finally empties the rinse water through the drain hose.

**BEFORE you do your first wash, we suggest you read the instructions on page 5 for adding detergent, fabric softener or bleach.**

### Detergent Recommendation

The type and quantity of detergent will depend on the type of fabric, load size, degree of soiling and hardness of the water used.

Water hardness is classified in so-called “degrees” of hardness.


Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.


Follow the product manufacturers’ instructions on quantities to use.

Use less detergent if:

- you are washing a small load,
- the laundry is lightly soiled,
- large amounts of foam form during washing

### Lid Lock Feature

Lid lock is a safety feature in your washing machine to ensure the lid is not opened during a stage in the wash program when it would be hazardous for you to do so. The lid will be locked when your washing machine is spinning, shown by the padlock symbol  displayed on the screen. **Do not try to force open the lid when it is locked.**

You will be able to open the lid easily when the padlock symbol  on the screen disappears.

### Out of Balance Interruption

The washing machine can stop during rinse and spin stages of a wash because of an out of balance condition.


To let you know an out of balance interruption has happened, the display will show ‘E17’ in the digital display.

## WASHING INSTRUCTIONS

If an out of balance occurs, the machine may stop spinning and then start spinning again to try and overcome the out of balance before alerting you with 'beeping'.

Out of balance is caused by an uneven distribution of clothes in the washbowl.

To rectify the out of balance condition, open the lid and redistribute the clothes evenly in the space between the agitator and wall of the washbowl.

You will have to wait for the lid to unlock before opening the lid. The lid is unlocked when the padlock symbol  in the screen disappears.

Closing the lid will start the machine and continue the wash program.

If you have frequent out of balance interruptions, it may be due to your washing machine not standing firm and level on the floor.

This can be corrected by adjusting the washing machine legs as described in the Installation instructions supplied with your machine.

### Button Response and Lights

Always touch the buttons gently. Watch the lights on the control panel to see the effect of touching a button, and listen for 'BEEPS'.

When you touch a button you will get a short 'BEEP' to acknowledge the entry. If the option is not available at the time, a long 'ERROR BEEP' will be heard, the message 'ERR' is displayed for about 2 seconds

*NOTE: All functions of the washing machine will stop when the lid is opened.*

### Lid Soft Landing Feature

To close the lid from fully opened position, close the lid as usual. The lid will slowly close down on its own.



#### Caution

**The lid soft landing feature will only work from fully opened position. It will not work if the lid is opened less than 80 degrees and closed. To avoid injury, do not put your hands under the lid in case the lid will close rapidly.**

**These Washing Instructions are of a general nature and you should get good wash results by following them.**

However, due to the variables of fabric types, soil levels, detergent types and available program settings you may find some combinations of these which do not always result in the perfect wash.

If for example you see residuals of detergent or soils on some items, please read the section Residues on washed items paragraph.

Over time you will learn what is the best set-up of programs, detergent and load sorting for different load types and soils.

### Sort Your Washing into Separate Wash Loads

Each load of washing should contain clothing which needs the same washing conditions. For example, you should not wash delicate clothes with very dirty work clothes.

Some fabrics are lint collectors and can pick up lint, dirt and colour from other fabrics, which are lint producers. Some examples are listed below.

#### Lint Collectors

Corduroy  
Synthetics  
Permanent press fabrics

#### Lint Producers

Towels  
Nappies  
Chenille / Candlewick

Make sure that you wash lint collectors separately from lint producers.

### Check Your Clothes to Avoid Damage

Empty all pockets. Close all hooks and zippers to avoid snagging clothes. Wash bras, pantyhose and other delicates in a mesh laundry bag which you can purchase from your supermarket.

### Pre-Treatment Sprays and Stain Removers

**IMPORTANT:** Pre-treatment sprays and stain removers can damage plastic components on your washing machine. If you use pre-treatment sprays or stain removers, apply them to the clothing well away from your washing machine.

## Load the Washing Machine

When loading the clothes into your washing machine, there are four things to remember:

1. Clothes must be loaded evenly around the agitator. For best results load small items first, followed by large items.
2. Clothes must not be wrapped around the agitator.
3. The washing machine must not be overloaded. Clothes must be able to move during wash.
4. The load should contain only three or four large items, for example sheets. The rest of the load should be small items. A mixed load of large and small items will wash cleaner than a load of all large items.

## Detergent and Fabric Softener Use

- Don't use the wrong type of detergent. You must use a low sudsing detergent designed for front load washing machines or high efficiency top loaders, such as OMO for Front Loaders and High Efficiency Top Loaders or detergents labelled 'Matic'.
- Don't use soap-based products in your washing machine.
- Don't use too much detergent. This can result in excessive suds that can cause low spin speeds, poor rinsing and overloading the motor during spin stages of the wash program.
- Don't use too little detergent because you will get a poor wash. If you think you need more, increase dosages by only small amounts to avoid excessive suds.



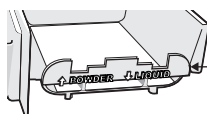
### Caution

**Do not spill fabric softener on the clothes as it may stain them.**

## Add the Detergent

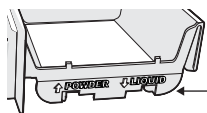
When using the washing machine for the first time, check that the dispenser is set for the type of detergent you will use. To do this, proceed as follows:

1. Pull the dispenser drawer forward until it stops.
2. Lift the front of the drawer up and forward to remove it from the runners.
3. Check the position of the flap at the rear of the detergent compartment in the dispenser drawer. (Factory setting is flap up for powder.)



clip flap up for powder

4. Clip the flap down if you intend to use liquid detergent.

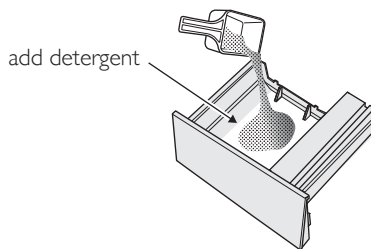


clip flap down for liquid

5. Refit the dispenser back into its runners.

**Remember: If you change the type of detergent you use, the position of the flap will need changing. See above.**

6. You are now ready to add detergent. Measure the amount required and pour it into the detergent compartment of the dispenser drawer.

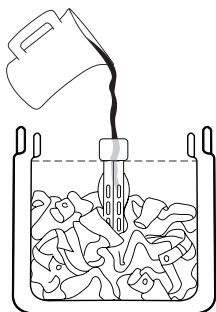


When using liquid detergent, some may leak out of the dispenser into the wash load earlier than expected through small openings in the back of the dispenser. The openings are to help flushing out of detergent.



7. If you want to use fabric softener, see 'Add fabric softener'.
8. Close the drawer by pushing it backwards into the top panel of the washing machine when you have finished adding detergent.

## Add Fabric Softener



1. Measure the correct amount of fabric softener by following the recommendations on the package.
2. Mix softener with an equal amount of warm water but only mix enough to fill to the line marked inside the cup. The softener cup holds 75ml.
3. Pour the mixed softener into the cup in the top of the agitator. Do not overfill the cup.
4. Do not spill fabric softener on the clothes as it may stain them.

*If you are going to use fabric softener, you must select the DEEP RINSE option, ie deselect the ECO RINSE option.*

*NOTE: You do not have to use fabric softener, your washing machine will wash the clothes perfectly well without it.*

## Adding Bleach



Bleaching of clothes can help to remove stains, heavy soiling and to kill bacteria.

### Oxygen Type

This is generally a powder type bleach. Mix the required quantity with water and pour down the bleach hole in the top panel during the fill when there is some water in the washbowl. Refer to the instructions on the bleach container.

### Chlorine Type

This type of bleach should not be mixed with detergent. Mix the bleach with water as per the instructions on the container. Touch the program ICON buttons to a wash program position and touch the Start/Hold To Pause ( ▷|| ) button to commence water fill.

Pour the bleach solution down the bleach hole in the top panel during fill when there is some water in the washbowl. Allow the machine to agitate for a few minutes, then let it stand for the required time by touching the Start/Hold To Pause ( ▷|| ) button. Touch the program icon 🌀 (Drain + Spin) button and touch the Start/Hold To Pause ( ▷|| ) button to empty the washbowl.

*You can now wash the clothes load using detergent and your selected wash program.*

**NOTE:**

- Bleach should not be used on silk, wool, rayon or drip dry clothes.
- Do not mix different types of bleaches.

## OPERATING YOUR WASHING MACHINE

### Starting Your Washing Machine

1. Turn on the taps and turn power on at the power point.
2. Press On-Off switch button to switch ON the machine.
3. Close the lid.

If the settings shown on the control panel are what you want to use and the Program SELECTOR is set to the correct wash program for your clothes load, touch the Start/Hold To Pause (▶||) button to start your wash. To select a different program or change other settings, read the following instructions

You can select a new program position at any time.

If you do move the Program ICON after you have started a wash program, the effect will be different depending on the status of the machine at the time, as follows:

1. When the machine is running, selecting the program ICON to a new position, machine will show "ERR" on the display with three short beeps to indicate the button is disabled.
2. If you pause the machine, selecting the program ICON to a new position will result in the machine resetting to the start of the new program.

### Choose the Wash Program














touch the icon to choose the wash program you want. The relevant light will light up.



The table "YOUR PROGRAM GUIDES" shown on page 8 will help you in selecting the right program.

Once you select a wash program, the program selected will stay at that position for the whole of the wash.

## YOUR PROGRAM GUIDES

Program	Icon	Select this program	Recommended				
			Wash Water Temp.	Spin Speed (rpm)		Soak Times	Rinse ** Option
<b>Regular</b>		For normally soiled cotton load at rated load capacity.	Warm	850	850	-	Eco
<b>Cold Wash</b>		For mixed fabrics.	Cold	850	850	-	Eco
<b>Fast Wash</b>		For a very small load of mixed fabrics.	Cold	850	850	-	Fast
<b>Favourite</b>		-	-	-	-	-	-
<b>Delicates</b>		For lingerie, lace, trimmed and embroidered items.	Warm	700	700	-	Eco
<b>Heavy Duty *</b>		For a heavily soiled cotton wash load.	Warm	850	850	-	Eco
<b>Colours</b>		For an average load of coloured fabrics. DO NOT include whites or any other items you want to keep true to their colour.	Warm	850	850	-	Eco
<b>Woollens</b>		For woollen fabrics labelled 'Machine Washable'.	Warm	600	600	-	Deep
<b>Hand Wash</b>		For articles of clothing whose label indicates that they must be hand-washed  .	Warm	600	800	-	Deep
<b>Bedding</b>		For bedding fabrics labelled "Machine Washable".	Warm	600	850	15 min.	Deep
<b>Rinse + Spin</b>		For items that you want to rinse and spin eg clothes items you have hand washed in a wash tub.	Cold	850	850	-	Eco
<b>Drain + Spin</b>		For very wet clothes to remove the water.	-	850	850	-	-

\* Heavy Duty has a built-in Soak period of 6 minutes

\*\* Deep uses more water than Eco to rinse clothes.

### NOTES:

- When you choose the WOOLLENS and BEDDING program, the DEEP RINSE option is automatically selected for you. You will not be able to select and use Eco Rinse with these two programs.
- When you select the DRAIN + SPIN program, there be a delay of approximately 5 minutes before the washing machine starts to spin. This delay is a DRAIN and pump out period to ensure the bowl is empty of water, which is necessary before spin commences. During this time the drain pump will cycle 'ON' and 'OFF' to allow water to move from the washbowl to the outer bowl. Even though you may have only put wet clothes into an empty bowl, the delay before spin will still occur to be safe and to protect your washing machine.

## Program Times

Fill 15%	Wash 42%	Drain & pre rinse spin 16%	Eco rinse & final spin 27%				
			1	2	3	4	5 6 + final spin
9 mins	25 mins	9.5 mins	15.5 mins				

The times above show what these percentages would represent for a program lasting approximately an hour.

The time taken for a wash program to finish changes with different program settings, and program times may be longer if the water pressure in your home is low.

# USING YOUR WASHING MACHINE

## Choosing the Wash Water Temp.



For each wash program your washing machine automatically selects a suitable fill water temperature.

If you want to use a different wash water temperature, touch the Options button ( < , > ) to select the **Temp.** icon, then touch the Modify Option buttons ( ◀ , ▶ ) to select the **WATER TEMPERATURE** that you want to use for your laundry.

The temperature of warm water will depend on the temperature and pressure of your hot and cold water supplies. The recommended temperature for warm is 35°C. Adjust the taps as necessary.

If you have selected the Woollens program, you will not be able to select a Hot wash water temperature.

All rinse water temperatures are cold except for the woollens program.

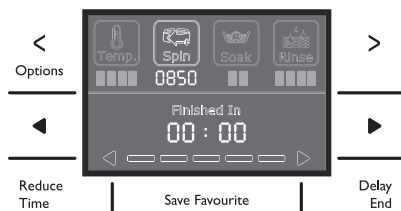
*NOTE: If you have a cold water connection only and the hot inlet valve is capped off, you must select Cold washes only. (Refer Installation instructions). Otherwise the machine will sense the unavailability of hot water for Hot and Warm washes and shut down.*



### Caution

Components in the washing machine are designed to be used with water no hotter than 70°C. If your water supply is too hot, you should have a temperature limiting valve fitted by a qualified plumber.

## Select the Spin Speed



Touch the Options button ( < , > ) to select the **Spin** icon, then touch the Modify Option buttons ( ◀ , ▶ ) to select the spin speed that you want to use for your laundry.

Maximum speeds are:

- Regular, Cold Wash, Fast Wash, Heavy Duty, Colours and Bedding : 850 rpm;
- Hand Wash : 800 rpm;
- Delicates : 700 rpm;
- Woollens : 600 rpm.

## Select the Soak Time Option



This option allows you to soak heavily soiled clothes at the beginning of the wash.

To do this, touch the Options button ( < , > ) to select the **Soak** icon, then touch the Modify Option buttons ( ◀ , ▶ ) to select the soak time.

The lid must be closed to allow Soak functions to operate, including the Heavy Duty wash program 6 mins soak. The machine will agitate for short periods. At other times, the clothes are soaking and the machine will be doing nothing.

## Select the Rinse Option



To do this, touch the Options button ( < , > ) to select the **Rinse** icon, then touch the Modify Option buttons ( ◀ , ▶ ) to select the rinse type. This Option allows you to change the rinse type.

For most washes the machine automatically selects Eco Rinse for you.

There are four rinses to choose from... Fast rinse, Eco rinse, Deep rinse and Extra rinse.

### Extra rinse

The machine fills twice, giving you two deep rinses.

### Deep rinse

The machine fills once, giving you one deep rinse.

### Eco rinse

Eco rinse is a spray rinse giving you maximum water saving.

### Fast rinse

Fast rinse uses less time than Eco rinse by performing only 3 Eco sprays.

## Tips and information

- We strongly recommend you use Eco rinse for your washes whenever you can. There is considerable saving of water when Eco is used instead of Deep to rinse clothes.
- You cannot select Eco rinse with the Wool wash program.
- Eco rinse is not designed to be used with fabric softener. Select Deep rinse if you are going to use fabric softener. Deep rinse ensures the fabric softener is correctly dispensed and thoroughly removed from your clothes during rinsing.

- If your cold water supply pressure is low, Eco rinse might not be fully effective in rinsing suds from your clothes. If this is the case then use Deep rinse. Note that you can save this option under your Favourite button if you wish.

## Reduce Time Option

This option allows you to reduce washing time.



By touching Reduce Time button, then touch the modify option buttons ◀ to decrease or ▶ to back to default agitation time.

## Save Favourite

To recall the Favourite wash program, touch once and release the Favourite button.

In the screen, you will get acknowledgement the Favourite program is loaded.

You can recall a Favourite wash program ONLY when the washing machine is:

- in the program selection mode or
- running in a Delay Start stage of a wash program.

Otherwise touching Favourite will have no effect.

The first time you touch Favourite button, a factory-set favourite wash program will load for you. If you want to use the Favourite program shown in the display screens and not make any changes, touch Start/Hold To Pause ( ▶|| ) to begin your wash.

To re-program Favourite with your own selections and save them, proceed as follows:

- Put machine in pause mode.
- Touch the Favourite button to enter re-programming mode. Confirmation of entering the re-programming mode shows in the screen.
- Make desired selections on all other buttons.
- To EXIT re-programming mode and NOT save changes, touch Start/Hold To Pause ( ▶|| ) button.
- To save new program, touch Favourite once.

## Delay End Option

**Before you start the program**, this option makes it possible to define the end of the washing program by 2, 4, 6 or 8 hours.

By touching Delay End button, then touch the modify option buttons (◀, ▶) to choose the end time as you wish.

This option must be selected after choosing the wash program, and before touching the "Start/Hold To Pause" button.

If after having set the Delay-End option (and Touched "Start/Hold To Pause" button) you wish the cancel or modify it, follow the below steps:

1. set the washing machine to PAUSE by **press and hold the "Start/Hold To Pause" button for minimum 1.2 seconds**
2. Touch the Delay-End option, changing the status of delay times.
3. Touch the "Start/Hold To Pause" to start the program.

## Start/Hold To Pause Button



The Start/Hold To Pause button is used to start, stop or continue the wash program.

If you have started your wash and you wish to stop it for some reason, press the Start/Hold To Pause button and hold it for minimum **1.2 seconds** to enter pause mode.

If you touch Start/Hold To Pause during a spin stage and you want to open the lid, you must wait until the lid is unlocked when the padlock symbol "🔒" on the screen will disappear.

## Enabling/Disabling End-of-Wash Beeping Mode

This mode permits you to either enable or disable the beeping (3 beeps every 4 minutes) at the end of the wash. As an example, you might wish to disable this beeping when you start a wash when going to bed, so that when the wash finished approximately 1 hour later, it will not disturb you through the night.

**NOTE: All error beeping is not disabled by this feature, such as a critical fault, or lid open during fill/agitate/spin, or out of balance during spinning.**

### To change the "beeping" selection:

1. When the washing machine in STAND-BY-MODE or PAUSE MODE, press and hold "Start/Hold To Pause" button for about 3 seconds to enter Enabling/Disabling End-Of-Wash Beeping mode.  
  
The digital display will show "BP:ON" when the end of wash beeping is enabled (this is the default factory setting).  
  
The digital display will show "BP:OF" when the end of wash beeping is disabled.
2. Press the "Modify Option (◀, ▶)" button to change the selection, then press the Start/Hold To Pause button to store the new selection.

**NOTE: If you do not press a button within 5 seconds the washing machine will return to the previous setting. To reprogram, simply repeat the above process.**

## Lid Locked (🔒)

The padlock symbol 🔒 is displayed on the screen to advise you when the lid of the washing machine is locked in the closed position. The lid will be automatically locked when the washbowl is spinning during a wash program. To fill and agitate the lid must be closed, but will not be automatically locked.

If the lid is open and the machine is waiting for it to be closed for the wash program to continue, you will see E17 in the digital display accompanied by 'beeping'.

Should you need to access the washbowl during spin, set the washing machine to PAUSE by press and hold the "Start/Hold To Pause" button for 1.2 seconds. You will have to wait a short time for the bowl to stop spinning before the lid unlocks and the padlock symbol "🔒" on the screen disappear.

If then you open and close the lid, and the machine is still in a spin stage of the wash program, the lid will lock and the machine will continue to complete the spin stage.



### Caution

- DO NOT insert anything into the lid lock slot in the top panel of the washing machine.
- DO NOT interfere with the lid lock mechanism to try and disable it or otherwise change the way it works.
- DO NOT try to force open the lid when it is locked.

# FEATURES OF YOUR WASHING MACHINE

Additional features on your washing machine are described in this section.

## Models with Digital Display

The digital display will show the time in minutes (or hours and minutes) to complete the wash program.

*NOTE: This time does not include the time that the washing machine will take to fill with water because of the different water pressures in homes.*

What your washing machine is doing	What this is telling you and what to do to continue
Display will show ' E17 ' and you get 4 fast 'beeps' every 1 minute.	Indicates the machine has gone out of balance during spin. Open lid, redistribute load and close lid.
Display will show ' LD ' and you get 4 fast 'beeps' every 1 minute.	Lid is in the open position. Close the lid.
Time remaining is shown then ' SP '	The machine is in pause mode. Touch Start/Hold To Pause (▶  ) to continue.
Display will show ' 00:00 ' and you get 4 slow 'beeps' every 4 minutes.	The wash program has finished. Start a new wash or switch off your machine.
Other codes and you get 4 fast 'beeps' every 1 minute.	The machine is informing you of a fault with the washing machine which you need to address. Refer to pages 18 & 19 for further information, and what you should do before calling for service.

## Information and Guidance Feature

The washing machine will give you information by displaying codes in the Digital Display and use 'beeping' function (See table below).

## Rinse Options

Selecting the **"Rinse"** ICON, then touch the Modify Option buttons (◀ , ▶ ) allows you to change the rinse type. For most washes the machine automatically selects "Eco Rinse" for you.

There are four rinses to choose from... Fast rinse, Eco rinse, Deep rinse and Extra rinse.

- Extra** Extra rinse uses maximum water rinsing, with full water rinsing but executes "Deep rinse" stage twice.
- Deep** Deep rinse uses much more water, with full water as wash water level selected.
- Eco** Eco rinse is a spray rinse giving you maximum water saving.
- Fast** Fast rinse uses water less than Eco rinse approx. 20%. Suitable for 5 - 6 shirts .

- **Eco Rinse and Fast Rinse cannot be selected with Woollens and Bedding program.**
- **We strongly recommend you use Eco rinse for your washes whenever you can. There is considerable saving of water when Eco is used instead of Deep or Extra to rinse clothes.**
- **Eco rinse is not designed to be used with fabric softener. Select Deep or Extra rinse if you are going to use fabric softener. Deep rinse ensures the fabric softener is correctly dispensed and thoroughly removed from your clothes during rinsing.**

## CARING FOR YOUR WASHING MACHINE

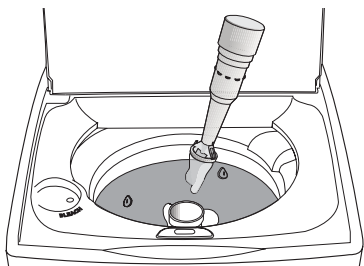
Your washing machine will give you long and trouble-free service, if you follow the instructions in this section. These instructions show you how to care for your washing machine.

What to do after you have finished your washing

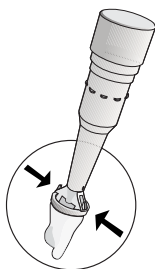
1. Press On-Off switch button to switch off the machine.
2. Switch off the electricity at the power point.
3. Turn off the water taps. This will extend the life of the inlet hoses.
4. Leave lid open for a while. This allows time for moisture inside the washing machine to evaporate and for any odours to disperse.

### How to Clean the Agitator Lint Filter

1. Remove the softener dispenser cup and filter column from the centre of the agitator.



2. Unclip the filter bag from the column.



3. Turn the bag inside out and remove the lint.

4. Wash the filter bag and dispenser cup in hot water.



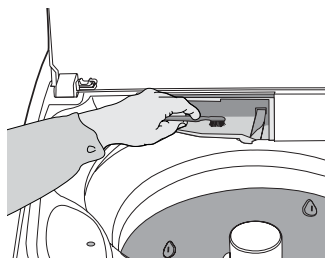
5. Reassemble the filter to the column and place it back in the centre of the agitator.

### Cleaning the Dispenser

The dispenser needs to be cleaned regularly, preferably after each wash. Inspect the dispenser after each wash to see if there is any residue of detergent.

To do this proceed as follows:

- Pull the dispenser drawer forward until it stops.
- Lift the front of the drawer up and forward to remove it from the runners.
- Clean the dispenser drawer with hot water and a brush, eg. an old toothbrush.
- Dry the drawer.
- Before replacing the dispenser back in its recess, clean the inside of the drawer with an old toothbrush.



- Put the dispenser back into its runners and close the drawer.



## Cleaning Your Washing Machine

To clean the inside and outside of your washing machine you should:

1. Wipe the surface with a mild dishwashing detergent and warm water.
2. Wipe dry with a soft cloth.

*IMPORTANT: Never use solvents, aerosol cleaners, spray pack cleaners, glass cleaners, metal polishes, caustic materials, scourers or general household cleaners on or near the top panel and lid, control panel or other parts of your washing machine.*

## Cleaning Stains In the Washbowl

Stains in the wash bowl can be caused by:

- metal objects such as bobby pins, dressmaking pins and nails
- salt
- body oils and grease from very dirty or sweaty clothes being deposited around the top of the washbowl
- excessive foam during wash if incorrect or too much detergent is used

*IMPORTANT: Check all pockets before loading clothes into your washing machine.*

*Don't leave wet clothing (especially swimwear) in the bowl for too long before you wash it.*

## How To Clean the Stainless Steel Wash Bowl

- Wipe with a cleaning product which is marked suitable for stainless steel.
- Oily deposits can be removed by wiping surfaces with a mild dishwashing detergent and warm water.

*IMPORTANT: Never use bleach cleaners or steel wool to clean the stainless steel washbowl.*

## Avoiding Build Up of Undissolved Detergents

If you only wash with cold water, undissolved detergent and body oils will build up in the washing machine. This build-up can cause spotting on your clothes.

To avoid this build-up:

- do not use too much fabric softener with cold water
- select a hot water wash at least once a month
- always dissolve the detergent in one litre of warm water.

## HELPFUL HINTS IN DEALING WITH WASHING PROBLEMS

### Residues on Washed Items

Some detergents have ingredients which do not fully dissolve and as a consequence, may leave white residue or particles evident on the surface of darker clothes in the finished wash load. Similarly some soils may not dissolve fully, resulting in residue evident on lighter coloured clothes.

If you are experiencing residue on some clothes, the following tips will help:

- Check that you are using frontload type detergent to minimise over-sudsing. You may find different brands of detergent give better results. Liquid detergent may be better than powder in your situation.
- Pre-mix the detergent thoroughly in warm or hot water to improve the dissolving.
- Reduce detergent dosage to between a 1/2 and 2/3 of the manufacturer's standard recommendation to avoid over concentration (the lower water usage requires lower detergent usage.)
- Some residue maybe re-deposited lint, so be careful not to have lint-producing items in a load which has darker clothes.
- Select deep rinse and not eco rinse to help flush more particles away.
- Reduce the clothes load size per wash to give more freedom for the clothes to move around in the wash bowl.
- Use another program as below, which has been designed to minimise residual particles (they are in order of increasing benefit and will help you choose the best program for your wash load.)
  - The Colours Program
  - The Heavy Duty Program

### Stained Clothes - Hints for Removing Stains

The guide to stain removal on page 17 may assist you in stain removal.

Treat all stains as soon as possible. The longer you leave a stain the harder it will be to remove. Try soakers and stain removers first.

If you use pre-treatment sprays or stain removers, apply them to the clothes items in a well ventilated area away from your washing machine.

- Avoid the use of hot water on stains as hot water will set stains.
- Use light strokes and don't rub the stain remover into the fabric.
- If you use a chlorine bleach, follow the instructions on the bottle and dilute it before putting it on clothing.
- Test coloured fabrics on an inside seam for colour fastness before using any stain removers or bleaches.
- Test synthetic fabric on an inside seam before using any chemicals or bleaches.

*NOTE: Chemicals referred to for stain removal are available from your local supermarket, hardware store or the chemist.*



#### Warning

**Pre-treatment sprays and stain removers can damage plastic components on your washing machine.**



#### Caution

**Do no use dry cleaning fluids or solvents near your washing machine. These fluids will damage your washing machine and may cause an explosion.**

# Yellowing or Greying Clothes

Problem	Possible causes	What to do
Greyness	Incorrect wash times and using insufficient detergent which can cause redepositing of detergent on clothes.	<ol style="list-style-type: none"><li>1. ONLY use low sudsing, front load washer detergent in this machine, such as OMO for Front Loaders and High Efficiency Top Loaders or detergent labelled "Matic".</li><li>2. Re-sort load, then re-wash using program selections suitable for the fabric using hot or warm water.</li><li>3. If the water is very dirty or very sudsy, repeat 2 above reducing the amount of detergent you use.</li></ol>
	Using incorrect type or too much detergent can cause poor rinsing and poor spin performance.	
	Mixing whites with very dirty clothes, eg work clothes.	
	Using soap flakes instead of laundry detergent.	
Yellowing	A build-up of oils in clothes that come into close contact with the skin, eg underwear, T-shirts.	<ol style="list-style-type: none"><li>1. Re-sort load, then re-wash using wash program selections suitable for the fabric using hot or warm water.</li><li>2. If the water is very dirty or very sudsy, repeat 1 above reducing the amount of detergent you use.</li></ol> <p><i>NOTE: Synthetics which have been washed in very hot water will not respond to any treatment.</i></p>
	Ageing of clothes. Iron deposits in the wash water.	
	Use of chlorine bleaches on fabrics with resin finishes.	
	Incorrect drying.	
	Incorrect water temperatures ie. too hot or too cold.	

## A GUIDE TO STAIN REMOVAL

	White cottons and linens	Washable coloured fabrics
<b>Ball point pen ink</b>	Sponge with methylated spirit. Bleach if required.	Same as for whites - use oxygen type bleach.
<b>Beetroot</b>	Rinse as soon as possible under cold water. Bleach if necessary.	Same as for whites - use oxygen type bleach.
<b>Blood, meat juice, egg (dry stain)</b>	Cover area with meat tenderiser (msg). Apply warm water to make a paste. Wait 15-20 minutes. Sponge with cool water or with diluted bleach.	Same as for whites but select water temperature suitable to fabric - use oxygen type bleach.
<b>Blood, meat juice, egg (fresh stain)</b>	Rinse in cold water. If stain remains, sprinkle with meat tenderiser (msg). Let stand for 15-20 minutes. If stain still remains, then sponge with diluted bleach. Wash using hot water.	Same as for whites but select water temperature suitable to fabric - use oxygen type bleach.
<b>Candle wax</b>	Scrape off excess, place stain between clean white blotter or several layers of facial tissue. Sponge with dry cleaning fluid. If spot remains, bleach.	Same as for whites - use oxygen type bleach.
<b>Chewing gum</b>	Rub with ice to harden. Scrape off excess with blunt knife. Sponge with dry cleaning fluid.	Same as for whites.
<b>Chocolate</b>	Soak in warm water with pre-soak product, and wash in lukewarm water. Use dry cleaning fluid (white spirits) to remove any grease spots.	Soak in warm water with pre-soak or detergent solution. Treat any remaining stain with oxygen bleach.
<b>Coffee/tea (milk or cream)</b>	Rinse or soak in cold water. Work detergent into stain. Thoroughly rinse and dry. If a stain remains, sponge with dry cleaning fluid. If stain remains, bleach.	Same as for whites - use oxygen type bleach.
<b>Coffee/tea (black), fruit juice, white wine</b>	Pour boiling water through stain. Bleach if necessary.	Soak or rinse in cold water or sponge with warm water and detergent. Use oxygen type bleach.
<b>Correcting fluid</b>	Scrape off as much as possible. Rub clean with paint thinner or white spirits.	Same as for whites.
<b>Cosmetics</b>	Sponge with prewash stain remover, liquid detergent or rub with soap. If greasy stain persists, soak in enzyme product then wash.	Same as for whites.
<b>Curries</b>	Soak/rinse in lukewarm water until a majority of the colour is removed. Sponge with solvent to break down any remaining fats and oils then wash.	Same as for whites. Check for colour fastness before applying solvent.
<b>Fat/grease/oil</b>	Sponge with dry cleaning fluid (white spirits).	Same as for whites.
<b>Fruit</b>	Sponge with warm water and wash. Bleach remaining stain with oxygen bleach.	Pour boiling water through stain. Bleach remaining stain.
<b>Grass, green vegetables</b>	Sponge with methylated spirit. Wash using warm water.	Same as for whites. Check colourfastness before applying methylated spirit. For acetate, sponge with dry cleaning fluid.
<b>Ice cream, cream milk</b>	Rinse or soak in cold water then wash. If ice cream contains fruit or chocolate treat as such.	Same as for whites.
<b>Iodine</b>	Wash using hot water.	Wash using warm water.
<b>Iron rust</b>	Apply oxalic acid and place in sun.	Apply lemon juice and place in sun.
<b>Lipstick</b>	Rub with lard and wash using hot water. Bleach if necessary.	Rub with lard and wash using warm water.
<b>Mildew</b>	Wash using hot water. Moisten with lemon juice and let dry in sun. If stain persists, bleach. Old stains are hard to remove.	Same as for whites but select water temperature to suit fabric.
<b>Mustard</b>	Wash using hot water and bleach.	Wash using warm water and use oxygen bleach.
<b>Nail polish</b>	Sponge with dry cleaning fluid or nail polish remover. Bleach to remove dye.	Sponge with dry cleaning fluid.
<b>Paint (oil based)</b>	Scrape off fresh paint. Soften dry paint with lard or oil, then sponge with turpentine (turps).	Same as for whites.
<b>Red wine</b>	Rub salt into the stain. Pour boiling water through stain. Bleach if necessary.	Same as for whites.
<b>Scorch</b>	Moisten and place in sunlight. Bleach if necessary.	Usually a permanent stain. Brush wools lightly with sandpaper.
<b>Tomato sauce</b>	Soak in cool water for 10 minutes. Rub in liquid detergent then wash. If stain persists, try dry cleaning fluid or bleach.	Same as for whites - use oxygen type bleach.

## TROUBLESHOOTING

Do not call for service until you have checked the points listed below.



If you call for service and there is nothing wrong with your washing machine, you will have to pay for the service call.

You will have to pay even when your washing machine is under warranty. Before you call for service, check the points in the table below.

Problem	Display Code	Possible Causes	What to do
<b>Machine not working</b>		Power not switched on.	Switch on power point.
		No electricity supply through the power point.	Check power point with another appliance.
		Machine not switched on.	Press POWER switch on.
	E11	Water taps not turned on.	Turn on taps.
	E17	Out of balance switch off.	Open lid, redistribute load and close lid.
<b>Machine has washed load but will not spin</b>	LD	Lid not fully closed.	Close lid.
	E17	Out of balance.	Open lid, redistribute load, close lid.
	LD	Lid not fully closed.	Close lid.
	E20	Drain hose blocked.	Check drain hose for blockage.
<b>Water in washbowl</b>	EFO	Too much suds causing motor temperature overload.	Wait a short while, the wash will continue. In future, reduce detergent dose or use low sudsing (front load) detergent.
<b>Will not fill with water</b>	E11	Water taps not turned on.	Turn taps on.
		Inlet hoses blocked.	Clean tap filters/washers.
<b>Water flowing into washbowl indefinitely</b>	E13	Drain hose too low.	Raise drain hose or fit a syphon break. Refer to installation instructions for correct positioning of hose.
<b>Machine goes out of balance or vibrates excessively when spinning</b>	E17	Machine not level.	Make the machine level
		Levelling feet not adjusted.	Adjust feet to touch the floor
		Clothes not evenly distributed.	Redistribute clothes evenly.
<b>Water on floor</b>		Loose inlet hose connections.	Check connections at taps and rear of machine.
		Loose drain hose connections.	Check connections at rear of machine.
		Condensation from hot water.	
<b>Clothes still dirty after wash program</b>		Not enough or no detergent.	Check detergent use and rewash clothes.
		Too many clothes in load.	Remove some clothes and rewash.
		Incorrect wash program or temperature selected.	Reselect program or temperature and rewash.
<b>Scraping noise on spin</b>		Bra wire or other thin items caught between inner and outer washbowls.	If the item is visible, remove it with pliers. Use a wash bag in future.
<b>Humming, clicking and other noises</b>		Bowl rotation at start of wash.	Normal noise
		Brake activation when stopping after spin.	Normal noise

## Other Diagnostic Help and A Guide for When You Should Call for Service

If you are having a problem with your washing machine, make sure you have followed ALL of the instructions on this page and the previous page before calling for service.

Description	Display Code	Customer action (Summary)
<b>Not filling with water</b>	E11	Make sure both wall taps are on and hose filters are not blocked. Raise drain hose if water is flowing out of drain hose. Touch "Start/Hold To Pause" to re-start wash. If problem remains, call Service.
<b>Flood</b>	E30	If the water is pouring onto the floor, turn OFF both wall taps. Wait a few minutes to see if the fault is corrected. If not, call Service.
<b>Draining problem</b>	E20	Wait a few minutes to see if the fault is corrected. If not, set the washing machine to PAUSE by press and hold the "Start/Hold To Pause" button for 1.2 seconds then check the drain hose for blockage. Touch "Start/Hold To Pause" to continue the wash. If problem remains, call Service.
<b>Loss of water, while washing</b>	E13	If water level in wash bowl is low and water is flooding the floor, touch the PROGRAM SELECTOR to Drain & Spin (  ) symbol, then touch "Start/Hold To Pause" button. Should this make things worse, press the POWER switch off and call Service. Otherwise, touch "Start/Hold To Pause" to continue the wash.
<b>Water level problem</b>	E30	Wait, this fault may clear itself. If not, touch the PROGRAM SELECTOR to Drain & Spin (  ) symbol, then touch "Start/Hold To Pause" button to drain the wash bowl. If this problem is repeated, call Service.
<b>Motor fault</b>	E50	Wait, this fault may clear itself. If not, touch the PROGRAM SELECTOR to Drain & Spin (  ) symbol, then touch "Start/Hold To Pause" button to drain the wash bowl. You may have to touch "Start/Hold To Pause" to commence draining. If this problem is repeated, call Service.
<b>Lid lock fault</b>	E40	Lid cannot lock (on drain and spin process) or unlock (after finished wash). You may have to set the washing machine to PAUSE by press and hold the "Start/Hold To Pause" button for 1.2 seconds then press the lid for awhile and touch "Start/Hold To Pause" to start the machine again. If problem remains, call Service.



**Warranty**

FOR SALES IN AUSTRALIA AND NEW ZEALAND  
APPLIANCE: WASHING MACHINE



Quality kept simple

**This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.**

1. In this warranty:
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Schedule 2 to the Competition and Consumer Act 2010;
  - (c) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
  - (d) 'ASC' means Electrolux authorised service centres;
  - (e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively Electrolux) of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means the Appliance is warranted against manufacturing defects in Australia for 24 months and in New Zealand for 24 months, following the date of original purchase of the Appliance;
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and used in normal domestic applications and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. To the extent permitted by law, you will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
  - (a) travel of an authorised representative;
  - (b) transportation and delivery of the Appliance to and from Electrolux or its ASC.

In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.
6. Proof of purchase is required before you can make a claim under this warranty.

7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Electrolux in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.
9. To the extent permitted by law and subject to your non-excludable statutory rights and warranties, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (e.g. an invoice) available;
  - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

### Important Notice

Before calling for service, please ensure that the steps listed in clause 13 above have been followed.

<p><b>FOR SERVICE</b> or to find the address of your nearest state service centre in Australia <b>PLEASE CALL 13 13 49</b> <small>For the cost of a local call (Australia only)</small></p>	<p><b>SERVICE AUSTRALIA</b>  <b>Electrolux</b> ELECTROLUX HOME PRODUCTS <a href="http://www.electrolux.com.au">www.electrolux.com.au</a></p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in Australia <b>PLEASE CALL 13 13 50</b> <small>For the cost of a local call (Australia only)</small></p>
<p><b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in New Zealand <b>FREE CALL 0800 10 66 10</b> <small>(New Zealand only)</small></p>	<p><b>SERVICE NEW ZEALAND</b>  <b>Electrolux</b> ELECTROLUX (NZ) Limited <a href="http://www.electrolux.co.nz">www.electrolux.co.nz</a></p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in New Zealand <b>FREE CALL 0800 10 66 20</b> <small>(New Zealand only)</small></p>



For further information please call customer care  
on **1300 363 640 (AUS)** or **09 573 2384 (NZ)**  
or visit our websites at [www.simpson.com.au](http://www.simpson.com.au)  
or [www.simpson.co.nz](http://www.simpson.co.nz)

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Quality kept simple

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